

## GSA Schedule # GS-35F-0215N»

CLIN	LABOR CATEGORY	1 Jan 2013 through 31 Dec 2013	1 Jan 2014 through 31 Dec 2014	1 Jan 2015 through 31 Dec 2015	1 Jan 2016 through 31 Dec 2016	1 Jan 2017 through 31 Dec 2017
1	Infrastructure Installation Specialist	\$40.01	\$41.61	\$43.27	\$45.01	\$46.81
2	Customer Service Representative	\$41.39	\$43.05	\$44.77	\$46.56	\$48.43
3	Network Engineer I	\$68.74	\$71.49	\$74.35	\$77.32	\$80.42
4	Network Engineer II	\$71.56	\$74.42	\$77.40	\$80.49	\$83.71
5	Senior Network Engineer	\$77.00	\$80.08	\$83.28	\$86.61	\$90.08
6	Systems Engineer I	\$68.74	\$71.49	\$74.35	\$77.32	\$80.42
7	Systems Engineer II	\$81.27	\$84.52	\$87.90	\$91.42	\$95.07
8	Software Engineer I	\$68.74	\$71.49	\$74.35	\$77.32	\$80.42
9	Database Engineer I	\$68.74	\$71.49	\$74.35	\$77.32	\$80.42
10	Project Manager	\$83.63	\$86.98	\$90.46	\$94.08	\$97.84
11	Subject Matter Specialist	\$140.85	\$146.48	\$152.34	\$158.43	\$164.77

NOTE: Prices are the same for on-site (Government site) or off-site (Peak facility).

## GSA Schedule # GS-35F-0215N Labor Categories and Descriptions

- Customer Service and Help Desk
- Configuration Management
- Systems Analysis
- Systems Engineering
- Systems Design and Programming
- Database Engineering
- Network Design and Installation
- Network Administration
- Telecommunication Engineering
- Project Planning and Management
- Information Technology Training
- Subject Matter Expertise

**CLIN 1:**  
**Commercial Job Title: INFRASTRUCTURE INSTALLATION SPECIALIST »**

**Minimum/General Experience:** Minimum of six months experience installing copper and fiber optic cable plant. Experience in terminating cable at each end in compliance with OEM and nationally accepted standards. Must be proficient in knowledge of and adherence to color code. Must be capable of work on a ladder and in underground cable pathways. Must be familiar with the procedures used to properly test copper and fiber optic cable. Must be able to lift at least 50 pounds.

**Functional Responsibility:** Provides installation, testing, and documentation of structured wiring systems. Works under the supervision of an infrastructure implementation supervisor when more than a routine amount (more than 10 locations) of infrastructure is involved. Must be able to follow supervision and work independently to the extent necessary to install cable infrastructure and components as directed without direct and constant supervision.

**Minimum Education:** Technical training or at least six months experience in installation, test and documentation of copper and fiber optic cable system. Trade school attendance can be substituted for half the experience requirement.

## **CLIN 2:**

**Commercial Job Title: CUSTOMER SERVICE REPRESENTATIVE »**

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**Minimum/General Experience:** One (1) year technical experience with knowledge of the products, systems and/or platforms supported. Ability to identify and resolve customer problems and to escalate complex problems to an advanced technical or management level.

**Functional Responsibility:** Provides data entry, help desk support, and overall customer service for Information Technology systems and office administration. Must be capable of utilizing word processing and spreadsheet applications. Exercises interpersonal skills to assist customer in identifying, correcting and/or reporting system and equipment performance problems. Provides initial technical support to expedite fault correction.

**Minimum Education:** Technical training or at least one year's experience in a help desk environment. Some secondary education preferred in the area of Computer Science.

## **CLIN 3:**

**Commercial Job Title: NETWORK ENGINEER I »**

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**Minimum/General Experience:** Two (2) or more years network experience with a BS/Computer Science or related degree or equivalent experience. Working knowledge of network operating systems, performance tuning software, and a variety of software and network applications. TCP/IP, email, Cisco routers experience. Demonstrated analytical, interpersonal, oral, and written communications skills.

Appropriate certification (CNE, CBE, MSCE) preferred. Customer support or LAN administration experience preferred. Able to lift 35 lbs.

**Functional Responsibility:** Supports clients in designing, installing, operating, maintaining, administering, and documenting local and wide area networks. Provides network systems engineering support to include: Identify, analyze and resolve simple to moderately complex network problems. Advise client personnel on LAN/WAN and installed software problems and solutions effectively in a timely manner. Administer and support network operating systems and processes, network management systems, infrastructure, workflow and other network applications, and WAN.

**Minimum Education:** BS degree in computer science with OEM training in network management required. Certification as a CNE, CBE, or MSCE a plus. Two years of experience can be substituted for each year of college required.

## **CLIN 4:**

**Commercial Job Title: NETWORK ENGINEER II »**

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**Minimum/General Experience:** Four (4) or more years network experience with a Bachelor's degree or equivalent experience. Must possess working knowledge of networking hardware, software, and applications. Demonstrated analytical, interpersonal, oral, and written communications skills. Prefer at least one year of experience in a supervisory capacity.

**Functional Responsibility:** Supports clients in designing, installing, operating, maintaining, administering, and documenting local and wide area networks (LAN/WAN). Provides advanced network systems engineering support for network hardware, software, and applications.

Advise client on LAN/WAN hardware and software problems and provides effective solutions in a timely manner. Administers and supports network operating systems and network management systems. Supervises Network Engineer I team members.

**Minimum Education:** Bachelor's degree in computer science or related discipline. Two years of experience can be substituted for each year of college required.

## **CLIN 5:**

**Commercial Job Title: SENIOR NETWORK ENGINEER »**

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**Minimum/General Experience:** Seven (7) or more years network experience with a Bachelor's degree or equivalent experience. Master's

degree or equivalent experience preferred. Must possess significant knowledge of networking hardware, software, and applications. Demonstrated analytical, interpersonal, oral, and written communications skills. Prefer at least two years of experience in a supervisory capacity.

Functional Responsibility: Supports clients in designing, installing, operating, maintaining, administering, and documenting local and wide area networks (LAN/WAN). Provides advanced network systems engineering support for network hardware, software, and applications. Advises client on LAN/WAN hardware and software problems and provides effective solutions in a timely manner. Administers and supports network operating systems and network management systems. Provides technical and administrative oversight in a network control center/help desk environment. Supervises Network Engineer II team members.

Minimum Education: Bachelor's degree in computer science or related discipline. Master's degree is preferred. Certification as a CNE, CBE, or MSCE is preferred. Two years of experience can be substituted for each year of college required.

## **CLIN 6: Commercial Job Title: SYSTEM ENGINEER I »**

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Minimum/General Experience: Two (2) years of professional experience with capabilities of evaluating system definition and design specification to verify requirements of all system elements: equipment, software, personnel, facilities and operational procedures.

Functional Responsibility: Provide engineering expertise and assistance in the transformation of operational needs to system performance parameters and a system configuration through an iterative process definition, synthesis, analysis design, test and evaluation.

Minimum Education: Bachelor's degree in an engineering discipline or technically related field, plus three (3) years of professional experience. Six (6) years of experience may be substituted in lieu of the degree.

## **CLIN 7: Commercial Job Title: SYSTEM ENGINEER II »**

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Minimum/General Experience: Four (4) years of professional experience with capability of applying diversified knowledge of engineering principles and practices in assigned technical areas.

Functional Responsibility: Provide and direct engineering efforts that will transform an operational need to a description of system performance parameters and a system configuration through the use of an iterative process of definition, synthesis, analysis, design, test, and evaluation. Integrates related technical parameter and ensures compatibility of all physical, functional, and project interfaces in a manner that optimizes the total definition and design.

Minimum Education: Bachelor's degree in an engineering discipline or technically related field, plus at least six (6) years of professional experience. Eight (8) years of experience may be substituted in lieu of a degree.

## **CLIN 8: Commercial Job Title: SOFTWARE ENGINEER I »**

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Minimum/General Experience: Two (2) or more years of work experience related to computer programming or formal education in computer programming. Demonstrated history of functioning within a programming team.

Functional Responsibility: Provides technical expertise in performing programming with supervision of Programmer II or Senior Programmer. Performs system analysis and applications programming for database and software development and maintenance activities. Capable of performing and assisting in software requirements definition and design, applications development, and work comfortably within third and fourth generation computer languages. Capable of performing programming operations associated with relational databases and knowledgeable with respect to logical and functional database layout. Capable of programming structured languages such as C++, C and related programming tools.

Minimum Education: Undergraduate degree in Computer Science or related field with formal classroom instruction in programming with a structured language. Each two years of direct experience in programming can be substituted for one year of college education.

## **CLIN 9: Commercial Job Title: DATABASE ENGINEER I »**

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Minimum/General Experience: Two (2) or more years of work experience related management and administration of relational databases. Demonstrated familiarity with a reasonable range of RDBMS software, practices, hardware and middleware. Demonstrated competence in all phases of database systems, concepts and methodologies.

Functional Responsibility: Performs database administration and management functions including: database loading, notion, data

dictionary development, table development, and system performance tuning and operation. Capable of enabling database inquiries involving SQL. Capable of performing database related functions in a client server environment. Capable of performing data conversion and loading using PL/SQL. Knowledgeable with respect to computer systems, RDBMS software, middleware, database structure and input/output devices. May be called upon to assist end user in accessing and effectively using database.

Minimum Education: Undergraduate degree in Computer Science or related field with formal instruction in relational database systems.

Two years of direct experience in programming can be substituted for one year of college education.

#### **CLIN 10:**

**Commercial Job Title: PROJECT MANAGER »**

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Minimum/General Experience: Two (2) years of work experience in a project emphasis such as engineering, data processing or related areas, including one (1) year of experience in supervision and management.

Functional Responsibility: Provide direction on projects from inception through completion and to provide technical and managerial assistance on all aspects of project management to comply with the technical requirements of the contract for the customer.

Minimum Education: Bachelor's degree in computer science, engineering, applied sciences, management, or other applicable field is required. An equivalent combination of education and experience which provides comparable knowledge is acceptable.

#### **CLIN 11:**

**Commercial Job Title: SUBJECT MATTER SPECIALIST »**

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Minimum/General Experience: Eight (8) years in-depth experience in specified subject matter with a Bachelor's degree or equivalent experience in a related discipline. Master's degree or equivalent experience preferred.

Functional Responsibility: Shall have technical expertise or functional expertise in the specified subject matter. Must be able to implement the specific subject matter technology. Must be conversant in the strengths and weaknesses of the specific subject matter technology, and be able to recommend and implement appropriate technical solutions.

Minimum Education: Bachelor's degree in computer science, engineering, mathematics, business administration or related discipline.

Master's degree is preferred. Two years of experience can be substituted for each year of college required.

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